Muhammad R. Arkana

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EDUCATION

The University of Texas at Dallas May 2027
Bachelor of Science, Business Analytics **GPA 3.4**
Relevant Coursework: Information Technology Systems for Business, Data Driven Decision Making (Advanced Statistics), Operations/Process Analysis & Optimization, Applied Calculus & Algebra

SUMMARY

Business Analytics student at UT Dallas with hands-on experience in SQL, Excel, and Tableau with a focus on cleaning data, building visualizations, and delivering actionable insights. I'm excited to apply analytics in the supply chain industry, analyzing market trends, customer behavior, and network-driven opportunities to support strategy and growth. I bring strong communication, teamwork, and a high-performance mindset in fast-paced environments.

ACADEMIC PROJECT EXPERIENCE

Information and Technology Systems January 2024 – Current

- Cleaned and validated enterprise sales datasets using SQL (joins, filtering, aggregation) to resolve data quality issues and improve reporting accuracy, earning a perfect score on a major project.
- Scrutinized company profitability by filtering data and converting it into boardroom visual representations through Tableau
- Modeled operational workflows in Lucidchart, identifying bottlenecks and proposing process improvements to reduce cost and improve efficiency.
- Supported a web-hosting prototype using AWS S3; gained familiarity with cloud storage concepts and basic deployment workflows.
- Designed Excel-based business reports using PivotTables, Vlookup, and charts to summarize large quantitative datasets into decision-ready insights (LinkedIn Excel Certified)

PROFESSIONAL EXPERIENCE

Shinrai Japanese Bistro, Murphy, Texas August 2024 – Current
Cashier

- Reconciled printed vs digital receipts using the Clover POS system, ensuring daily cash accuracy and clean recordkeeping.
- Maintained organized transaction logs for accounting and tax purposes, improving back-office efficiency.
- Built professionalism and teamwork in a fast-paced environment through consistent customer service and conflict resolution.

SomiSomi Soft Serve & Taiyaki, Carrolton, Texas June 2024 – August 2024
Store Member

- Delivered the highest single-store sales total of the 34 SomiSomi locations in the United States.
- Processed customer transactions with the Snackpass POS system, maintaining accuracy and speed during peak hours. Additionally, a new method for handling cash transactions was developed for maximum efficiency.
- Strengthened customer-facing communication and problem-solving skills by resolving order/payment issues in real time.

VOLUNTEER EXPERIENCE

North Texas Food Bank of Plano, **Volunteer** December 2021 – September 2023

- Supported food distribution operations for North Texas families by working assembly lines and optimizing flow between stations. Achieved $150 of impact value over 10 career hours of labor.

The Flutter Project, **English Second Language Tutor** March 2021 – September 2023

- Tutored underprivileged Indonesian high school students in English weekly, adapting lessons to student needs and schedules across a 13-hour time zone differential.

SKILLS

Analytics: Microsoft Excel (PivotTables, VLOOKUP/XLOOKUP, charts), SQL, Tableau
Software Development: Python, Javascript, Claude Code
Cloud Services: Microsoft Azure, Fabric, Amazon AWS S3 Storage
Business Tools: Microsoft PowerPoint, Microsoft Word, Lucidchart
Languages: Native-level fluency in English, fluent understanding of Indonesian and Javanese, and conversational-level fluency in French

ADDITIONAL INFORMATION

Eligibility: US Permanent Resident, Eligible in the US for internships & full time – no restrictions
Availability: Available full-time for 12 weeks starting May 26, 2026 (May–Aug 2026)